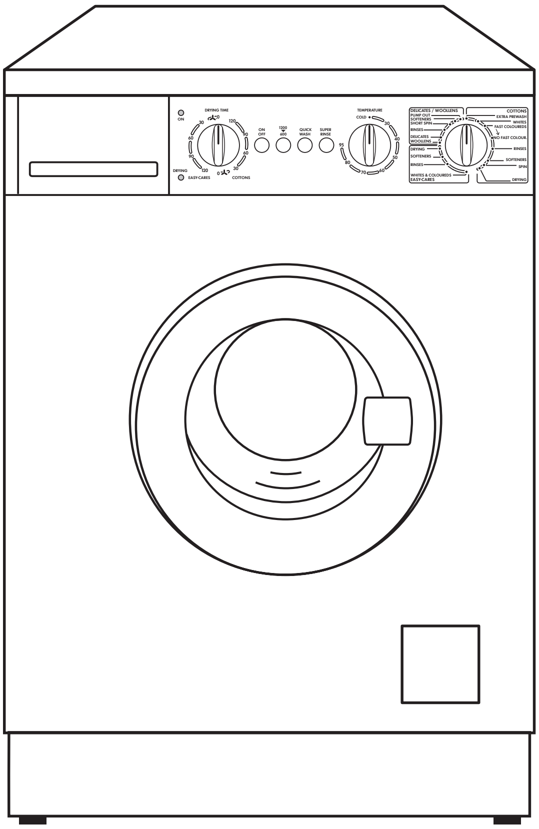
AEG

ÖKO-LAVAMAT 1261 TURBO SENSORTRONIC

The environmentally friendly washer-dryer

Instruction booklet



ADVANCED ENGINEERING FROM GERMANY

Dear customer,

Please read these operating instructions carefully and pay particular attention to the safety notes indicated in the first pages. We recommend that you keep this instruction booklet for future reference and pass it on to any future owners.

⚠ The warning triangle and/or the key words (Warning!, Caution!) emphasize information that is particularly important for your safety or correct functioning of the appliance.

☞ This symbol guides you, step by step, in the operation of the appliance.

ℹ The information marked with this symbol provides additional instructions and practical tips on the use of the appliance.

☘ Tips and information about economical and ecological use of the machine are marked with the clover symbol.

If you require assistance or advice on your appliance, please contact our customer care department by letter or telephone:

Customer Care Department
AEG Domestic Appliances
55-77 High Street
Slough
Berkshire SL1 1DZ
Tel: 08705 350350

Important

Your machine is fitted with a balance control device, which ensures the machine is stable during the spin.
If the wash load appears not to have been spun sufficiently at the end of the wash cycle, because it is not evenly distributed in the drum, the balance control device may have operated. It will therefore be necessary to redistribute the wash load manually and select a spin programme. For more detailed information see the section headed "Something Not Working".

Printed on recycled paper.
People who think ecologically, act accordingly....

Contents

⚠ Safety instructions

Your safety is of paramount importance, please ensure you read this instruction book before installing or using this appliance.

General safety

- Repairs to the machine must be carried out only by qualified personnel. Repairs carried out by inexperienced persons could cause injury or serious malfunctioning. Contact your local AEG Service Force Centre.
- Never start the machine if the mains cable is damaged or the control panel or worktop are damaged allowing inner components to be accessible.
- Unplug the appliance before carrying out any cleaning or maintenance operations.
- Never pull the mains cable to remove the plug from the socket; always take hold of the plug itself.
- During high temperature wash programmes and during the drying cycle, the door glass may get hot.
- Let the water cool down before carrying out emergency emptying or before opening the door in an emergency.

Installation

- Follow the installation instructions **carefully**.
- Carry out a first wash without laundry (COTTONS 60, with half the amount of detergent) in order to remove any manufacturing residue from the tub and the drum.

Child safety

- This appliance is designed to be operated by adults. Children should not be allowed to tamper with the controls or play with the appliance.
- Pets and children have been known to climb into washing machines. Please check the drum before use.
- Keep all packaging well away from children.
- Keep all detergents in a safe place out of children's reach.
- Make sure that children or pets do not climb into the drum.
- When disposing of the appliance, cut off the mains cable, and destroy the plug. Disable the door catch to prevent young children being trapped inside.

During use

- Always unplug the appliance and turn off the water tap after use.
- This appliance is designed for domestic use only. If the machine is used for any other purposes or is not used correctly, the manufacturer accepts no responsibility for any possible damage that might occur.
- For safety reasons, the appliance must not be modified.
- Use only detergents suitable for washing machines and follow the manufacturer's instructions.
- Garments which have been in contact with flammable solvents should not be machine washed.
- Dyes and bleaching agents may only be used if specifically permitted by the manufacturer of these products. We cannot be held liable for any damage.

Disposal

Packaging materials

The materials marked with the symbol ♻ are recyclable.

>PE<=polyethylene

>PS<=polystyrene

>PP<=polypropylene

This means that they can be recycled by disposing of them properly in appropriate collection containers.

Machine

Use authorised disposal sites for your old appliance. Help to keep your country tidy!

Tips for environmental protection

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without prewashing in order to save detergent, water and time (the environment is protected too!).
- The machine works more economically if it is fully loaded (for both washing and drying cycles).
- When small loads are washed, use only half to two thirds of the recommended amount of detergent.
- The machine will consume less energy if the laundry is **adequately spun** before being dried.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.

Main features of your washer-dryer

- Temperature setting using the selector.
- **Quick wash programme** for lightly soiled laundry.
- **Speed for the final spin** can be reduced to 600 rpm for cottons and wool and to 450 rpm for easy cares.
- Because of its gentle washing action, the **special wool cycle** washes your garments with extreme care.
- **The drying programmes** will enable you to have dry and soft laundry in a short time.
- **3-compartment drawer** for detergent and fabric softener.

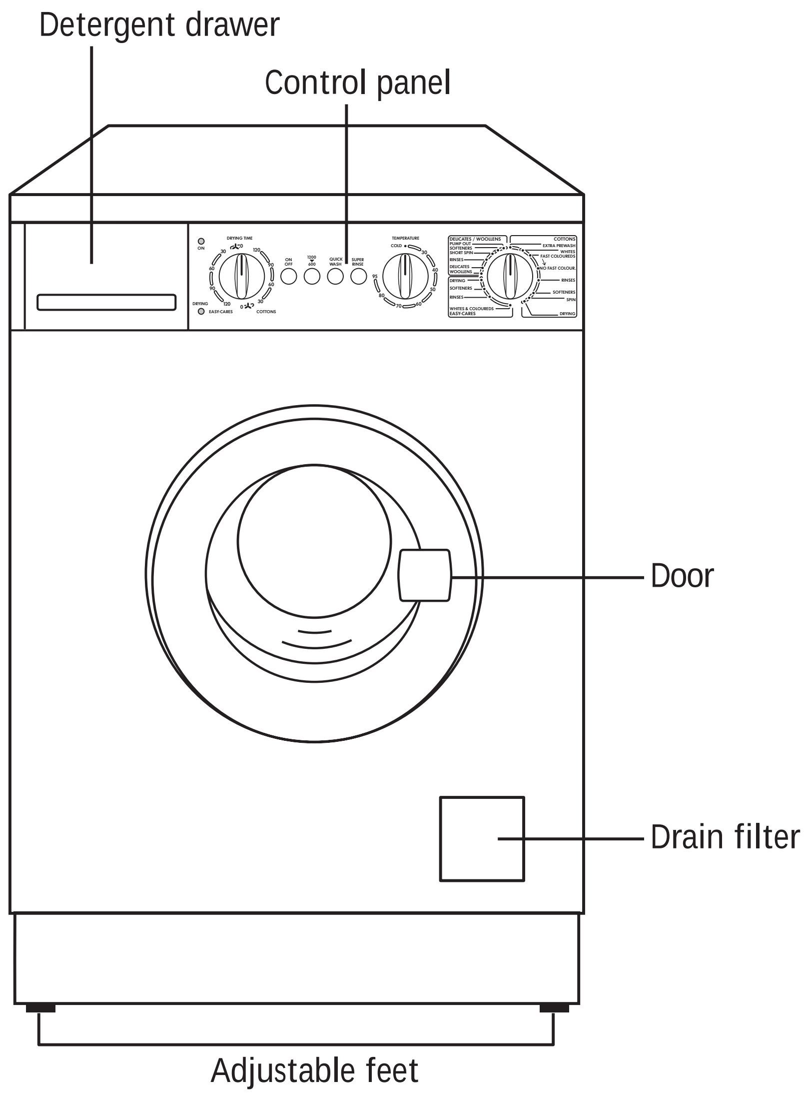
Important

Your machine is fitted with a balance control device, which ensures the machine is stable during the spin.

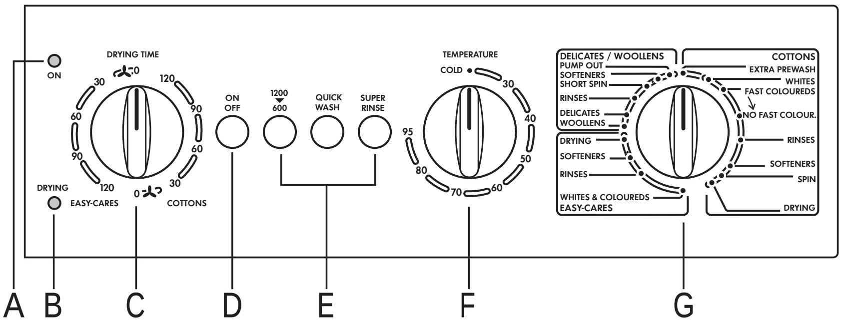
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Description of the appliance

Front view

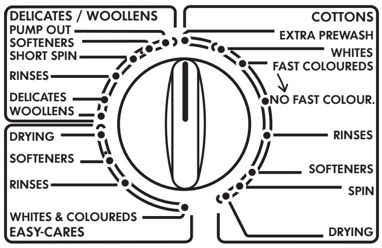


Control panel



A = Mains-on light
B = Drying indicator light
C = Drying time selector dial
D = ON/OFF button
E = Option buttons
F = Temperature selector dial
G = Programme selector dial

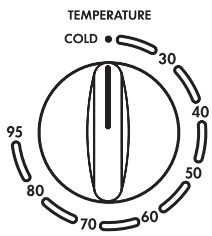
Programme selector dial



The programme selector determines the type of washing cycle (e.g. water level, drum movement, number of rinses, spin speed) and enables the required drying programme to be selected according to the type of laundry.

The selector dial can be turned only clockwise.

Temperature selector dial



The dial can be turned either clockwise or anticlockwise.
COLD: the machine performs a cold wash (the washing water is not heated).

ON/OFF button

Press this button to switch the machine on. Press it again to switch the machine off.
Before selecting a programme or changing a programme in progress the machine must be switched off.

Mains-on light

This light comes on when the ON/OFF button is pressed, and goes out when it is pressed again.

Drying indicator light

This light illuminates when the machine is drying.

Drying time selector dial

Graduated up to 120 mins for cottons and easy cares, this dial allows you to select the desired drying time according to the type and quantity of laundry and the required degree of dryness.

Turn the dial **clockwise** only.

Cooling phase

To allow the laundry to cool down, a cooling phase starts automatically 10 minutes before the end of drying and this phase must in no circumstances be reduced or interrupted.

SPIN SPEED reduction button 1200 ▼ 600

By depressing this button the spin speed is reduced as follows:
- cottons: from 1200 to 600 rpm
- short spin programme for easy cares and delicates: from 650 to 450 rpm
- short spin programme for wool: from 1000 to 650 rpm.

QUICK WASH button

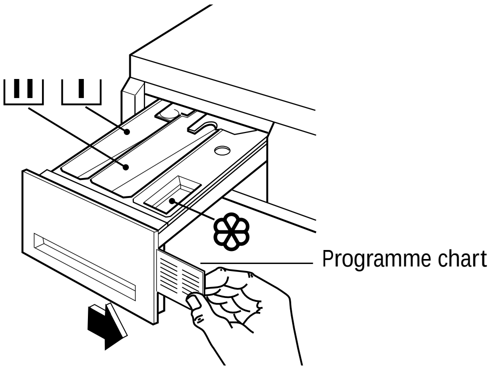
By pressing this button the wash time is reduced.
It is particularly useful when slightly soiled garments have to be washed. This button can be used with cotton and easy-cares programmes (except extra prewash).

SUPER RINSE button

Can be used with cotton programmes: rinses are carried out with more water.

This option is recommended for people who are allergic to detergents and in areas where the water is very soft.

Detergent dispenser drawer



|I| Compartment for prewash. The prewash detergent is added at the beginning of the wash programme.

|II| Compartment for powder or liquid detergent used for main wash. It is emptied at the beginning of the wash cycle.

✿ Compartment for liquid additives (fabric softener, starch). It is emptied at the last rinse.

The quantity of additives must not exceed the “MAX” mark in the drawer.

Before the first wash

Before your first wash, we recommend that you run a cotton cycle at 60°C, **without any laundry in the machine**, to remove any manufacturing residue from the drum and tub.

Pour 1/2 a measure of detergent into the compartment |II| of the dispenser drawer and start the machine.

Preparing the wash cycle

Sorting out and preparing the laundry

- Sort out the laundry according to type of fabrics and care labels (see "Types of fabric and care labels").
- Empty pockets.
- Remove any metal parts (safety pins, clips, etc.).
- To prevent the laundry from getting damaged and forming bundles, it is advisable to close zips, button up pillowcases and quilt covers and tie up loose straps such as those of aprons.
- Turn double faced items inside out (sleeping bags, anoraks, etc.)
- Turn coloured knitted fabrics, woollens and fabrics with trim inside out.
- Wash small and delicate items (baby socks, tights) inside a laundry net or in a pillow case closed with a zip, or in larger socks.
- Treat curtains with special care. Remove all metal or plastic hooks or put them in a net or a bag. We decline any responsibility in case of damage.
- Whites and coloureds must be washed separately: white items can loose their whiteness.
- New coloured fabrics often have excess dyes; it is advisable to wash them separately for the first time.
- Wash small and large items together; this improves the washing result and the laundry is better distributed during spinning.
- Shake out garments before putting them into the machine.
- Insert each garment separately.

Weight of laundry

Sort of laundry	Approximate dry weights
Bathrobes	1200 g
Work shirts	300-600 g
Quilt covers	700 g
Sheets	500 g
Blouses	100 g
Hand towels	200 g
Tea towels	100 g
Shirts	200 g
Pillowcases	200 g
Night-gowns/Pyjamas	200-250 g
Tablecloths	200-300 g
Underwear	250 g

Types of fabric and care labels

The labels on garments help you to select the most suitable wash programme. The laundry should be sorted out according to the type of fabric and the instructions indicated on care labels.

Temperatures indicated on labels are always maximum temperatures.

Cotton 95

Linen and cottons marked with this symbol can be washed at high temperatures.

Cotton 60

Linen and cottons marked with this symbol are colourfast and can be washed at 60°C.

Cotton 40 30

Garments marked with these symbols have delicate colours, therefore the washing temperature must not exceed these values.

Synthetics (Easy-cares) 40 60

Mixed and synthetic fabrics marked with these symbols require a gentle wash programme and they must therefore be washed using the specific programme.

Delicates

Microfibres, easy-cares or curtains marked with these symbols require a very gentle treatment.

The DELICATES programme is suitable for this type of fabric.

Woollens and particularly delicate items

Fabrics such as wool, wool mix or silk marked with this symbol are particularly sensitive to machine washing.

The WOOLLENS programme is suitable for this type of fabric.

Fabrics marked with the symbol (wool) can be machine washed only if the label indicates "does not felt" or "machine washable".

If the label has the symbol (hand wash) or (do not wash), the garments must not be machine washed!

Detergents and additives

Which detergent?....

To ensure you obtain the best wash results from your appliance, it is important to use the right detergent in your everyday wash, and only detergents recommended for use in automatic machines.
To maintain the appearance of your clothes and household textiles and to make them last longer you should use different types of detergent for different washes, whether for whites, colours or delicates.

WHITES

We recommend the Ariel product range which is biological and designed to provide excellent cleaning and stain removal even at low temperatures.



NON BIOLOGICAL

If you prefer to use a non biological detergent, which does not contain enzymes we recommend Fairy. Fairy provides good cleaning and stain removal.a



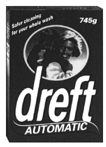
COLOUREDS

For coloured items you should use a detergent which is designed to clean while maintaining the original colour. Ariel Color does not contain bleach and therefore helps to preserve colours.



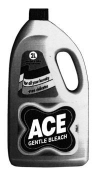
DELICATE ITEMS

When washing delicates such as woollens, you should use a product which is specially designed to care for fine fabrics. Dreft Automatic is suitable for woollens and other delicates.



LAUNDRY BLEACH

For additional stain removal you may wish to use a product such as Ace Gentle Bleach which is used in addition to your chosen detergent. Ace is suitable for all washable fabrics including silks, woollens and coloureds.



And in which form?

Not only are there different types of detergent, but they are also available in different forms. Whether you chose a powder or liquid in traditional or compact form is to own personal choice.

TRADITIONAL POWDERS

Pour the powder directly into the dispenser drawer. Do not sprinkle powder onto clothes in the machine drum.

TRADITIONAL LIQUIDS

Liquid can be placed in the main wash compartment of the detergent drawer marked with the symbol II, start the machine immediately upon placing the detergent in the dispenser drawer.
Alternatively the detergent is measured into the specially designed dosing device* which should be placed on top of the laundry, and at the back of the machine drum.

COMPACT POWDERS AND LIQUIDS

Compact detergents (or concentrates as they are also known) are available in liquid or powder form, and generally require a smaller dosage. Follow the manufacturer's instructions to ensure the most economical usage. Pour the detergent directly into the dispenser drawer, or alternatively measure the detergent into the specially designed dosing device* which should be placed on top of the laundry, and at the back of the machine drum.

*** If you use a dosing device in a washer dryer, please ensure the dosing device/ball is removed before carrying out a drying programme.**

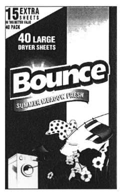
FABRIC CONDITIONERS

These are ideal for improving "softness", and also reduce static cling on easy-cares and make ironing easier. They are available in two types:

- For example Lenor liquid fabric softener, for use in the **washing machine/washer dryer**. The liquid fabric softener should be poured into the compartment marked with the symbol ✿. Follow the manufacturer's dosage instructions and never exceed the MAX level.



- Bounce conditioning sheets for use in a **tumble dryer**. We recommend the conditioning sheets are pinned (using a safety pin) to an article of laundry and placed in the tumble dryer.



Preparing the drying cycle

As a dryer, the machine works on the condensation principle.

Therefore, **the water taps must be open and the drain hose must drain water into a sink or into the drain pipe, even during the drying cycle**.

Load

Sort of laundry	max. load (dry weight)
Cottons	2.5 kg
Easy-cares	1.75 kg

Warning:

Loads of washed laundry exceeding these values must be divided before being dried, otherwise poor results will be obtained.

Garments not suitable for drying

- Particularly delicate items such as synthetic curtains, woollen and silk, garments with metal inserts, nylon stockings, bulky garments such as anoraks, bedcovers, quilts, sleeping bags and duvets must not be machine dried.
- Garments padded with foam-rubber or materials similar to foam-rubber must not be machine dried; they represent a fire hazard.
- Also, fabrics containing residues of setting lotions or hair sprays, nail solvents or similar solutions must not be machine dried in order to avoid the formation of harmful vapours.

Drying symbols on garment labels

Always look at the garment label to check whether garments can be machine dried.

The following symbols refer to drying:

Machine drying is usually possible

Normal drying (normal temperature)

Gentle drying (reduced temperature)

Do not machine dry

Garments marked with the symbol ⊠ should not be machine dried.

Duration of the drying cycle

The drying time can vary according to

- the final spin speed;
- the required degree of drying (extra dry, only for cottons, cupboard dry or iron dry);
- the type of laundry;
- the size of load.

The usual drying times are indicated in the programme chart. As you become more familiar with the appliance, you will discover the drying times that best suit your needs according to the various type of fabric. It is a good idea to make a note of these times.

Fibre residue

After drying fluffy fabrics, such as new towels, it is advisable to perform a gentle rinse to be sure that any residue that may remain in the tub is completely removed and does not stick to garments dried afterwards.

After each drying cycle the filter should be checked and cleaned.

Additional drying

Should the laundry still be too wet at the end of the programme, set another short drying cycle.

Warning! To prevent the formation of creases or shrinking of fabrics, avoid excessive drying.

Automatic washing and drying (NON-STOP programme)

The NON-STOP programme can be used with

- cottons
- easy-cares

It cannot be used for delicate fabrics and woollens.

Warning: the maximum load sizes for NON-STOP operation - washing **plus** drying - are as follows:

- cottons and linen	max 2.5 kg
- easy-cares	max 1.75 kg

The drying time should be selected after choosing the wash programme.

How to wash

Load the laundry

☞ Open the door.

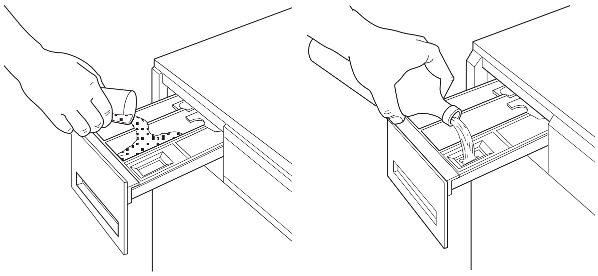
☞ Place the laundry in the drum, one item at a time. Distribute laundry as evenly as possible. Close the door.

Add detergent and additive

☞ Pull the drawer out till it stops.

☞ Pour the main wash detergent into compartment ⌊II⌋.

If you wish to perform a prewash, pour detergent into compartment ⌊I⌋.

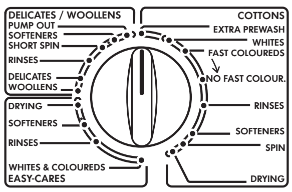


☞ Pour the fabric softener into compartment ❀ without exceeding the “MAX” mark.

☞ Close the drawer, pushing it fully in.

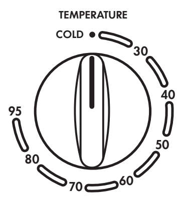
Selection of the desired wash programme

☞ Turn the programme selector dial clockwise to the desired position.

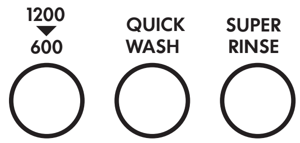


Selection of the temperature

☞ Turn the temperature selector dial to the required position.

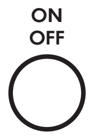


Selection of the required option(s)



☞ Depress SPIN REDUCTION and/or QUICK WASH and/or SUPER RINSE button, if required.

Starting the programme



☞ Depress the ON/OFF button: the mains-on light will illuminate and the machine starts operating.

At the end of the programme

The machine stops automatically.

☞ If you have selected a programme for easy-cares, delicates or wool-lens, the water of the last rinse must be emptied out before opening the door.
The door is controlled by a safety device which releases 2 minutes after the end of the programme.

☞ Switch the machine off by pressing the ON/OFF button, the mains-on light goes out.

☞ Remove the laundry from the drum.
Check that the drum is empty so as to avoid a subsequent wash being damaged by any forgotten items.

☞ Close the water taps.

☞ Leave the door open to prevent the formation of mildew and unpleas-ant smells.

How to dry

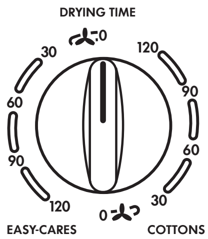
Drying only

Warning! Do not exceed the maximum laundry loads:

- 2.5 kg for cottons
- 1.75 kg for easy-cares.

The water taps must be open and the drain hose must be positioned in the sink or connected to the drain pipe.

- Select the drying programme (for cottons or easy-cares).
- Select the drying time in the appropriate sector (cottons or easy-cares).
- Depress the ON/OFF button to start the machine.
- At the end of the cycle, the drying indicator light goes out. Press the ON/OFF button again to switch the appliance off, the mains-on light goes out.
- Remove the laundry.



Automatic washing and drying

(NON-STOP programme)

Warning! For NON-STOP programmes, it is also essential not to exceed the maximum load sizes of 2.5 kg for cottons and 1.75 kg for easy-cares.

- Load the laundry.
- Add detergent and additive.
- Select the wash programme and temperature.
- Select eventually the required options by means of the relevant buttons. If possible, do not reduce the spin speed to avoid a too long drying time so saving energy.
- Select the drying time in the appropriate sector.
- Start the programme by depressing the ON/OFF button.
- At the end of the programme, press the ON/OFF button again to switch the machine off.
- Remove the laundry.

Programme chart

Wash programmes for cottons

Wash programme	Temp.	Fabrics	Additional functions	Max. load	Duration min.*
Extra prewash	**30°-40°**	For heavy soiled cotton items (whites and coloureds).		5 kg	25
Whites	**60°-95°**	White cotton, for example normally soiled work garments, sheets, household linen, underwear, towels.	1200 ▼ 600 SUPER RINSE QUICK WASH	5 kg	135
Fast coloured	**40°-60°**	Fast coloured cotton or linen fabrics, shirts, underwear, towels.	1200 ▼ 600 SUPER RINSE QUICK WASH	5 kg	130
No fast coloured	**30°-40°**	No fast coloured cotton or linen fabrics, shirts, blouses, underwear.	1200 ▼ 600 SUPER RINSE QUICK WASH	5 kg	85
Rinses	**COLD**	Separate rinse cycle for hand washed garments	1200 ▼ 600 SUPER RINSE	5 kg	45
Softeners	**COLD**	Hand washed garments to be starched or softened	1200 ▼ 600	5 kg	25
Spin		Separate spin for cotton and linen items	1200 ▼ 600	5 kg	10

In compliance with EC directive 92/75, the consumption figures indicated on the energy label refer to the 60°C wash programme for fast coloured cottons.

***** The programme duration is intended as a guide only. The actual wash time will vary depending on the temperature and pressure of incoming water and quantity of laundry.

Programme chart

Wash programmes for easy-cares, delicates, woollens

Wash programme	Temp.	Fabrics	Additional functions	Max. load	Duration min.*
Whites & Coloureds	**30°-50°**	Synthetic or mixed fabrics, underwear, coloured garments, non-shrink shirts, blouses.	QUICK WASH	2 kg	75
Rinses	**COLD**	Separate rinse cycle for hand washed garments		2 kg	25
Softeners	**COLD**	Hand washed items to be softened		2 kg	10
Woollens	**COLD...40°**	Specially tested programme for wool garments bearing the "Pure new wool, non-shrink, machine washable" label.		1 kg	60
Delicates	**COLD...40°**	Delicate fabrics, for example curtains		2 kg	55
Rinses	**COLD**	Separate rinse cycle for hand washed garments		2 kg	25
Softeners	**COLD**	Hand washed items to be softened		2 kg	10
Short spin		Separate spin for synthetics, mixed fabrics, delicates and wool	1200 ▼ 600	2 kg	5
Pump out		For emptying out the last rinse water of these programmes			1

The water of the last rinse of these programmes is not emptied out, to prevent the fabric from creasing. To drain the water and spin, select programme SHORT SPIN, to drain only, select PUMP OUT.

Important: When the automatic NON-STOP washing plus drying programme is used for synthetics, the water of the last rinse is emptied out automatically and there is a short spin at 900 rpm before drying starts.

Programme chart

Drying

Degree of drying	Type of fabric	Max. load	Spin speed	Drying time mins
Extra dry Ideal for towelling materials	Cotton and linen (bathrobes, bath towels, etc.)	2.5 kg	**1200**	85
		1 kg	**1200**	50
Cupboard dry (*) Suitable for items to put away without ironing	Cotton and linen (towels, T-shirts, bathrobes)	2.5 kg	**1200**	75
		1 kg	**1200**	40
	Easy-cares and mixed fabrics (jumpers, blouses, underwear, household linen)	1.75 kg	**900**	90
		1 kg	**900**	55
Iron dry Suitable for ironing	Cotton and linen (sheets, tablecloths, shirts, etc.)	2.5 kg	**1200**	55
		1 kg	**1200**	30
	Easy-cares and mixed fabrics (shirts, blouses, household linen)	1.75 kg	**900**	75
		1 kg	**900**	40

(*) The CUPBOARD DRY drying programme for cotton is the reference programme for the Energy Label data, in compliance with standard EEC 92/75.

Cleaning and maintenance

After each wash

☞ At the end of the wash programme, pull the dispenser drawer out a little to let it dry.

☞ Leave the door ajar to allow air to circulate.

If the machine is not used for a prolonged period:

☞ **Close the water tap and unplug the appliance.**

Periodical cleaning

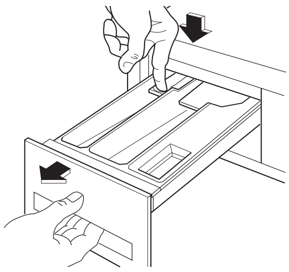
Exterior

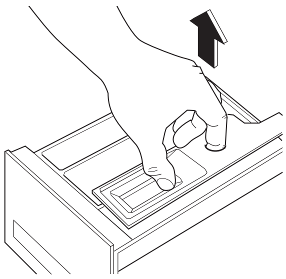
☞ Clean the outside of the cabinet with soap and water only. Rinse with clean water and dry.

Important: do not use methylated spirits, solvents or similar products to clean the cabinet.

Detergent dispenser drawer

After a while, detergents and fabric softeners leave deposits in the drawer.



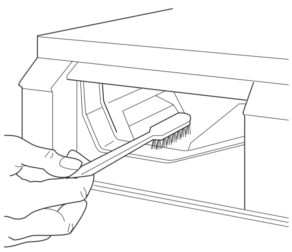


☞ Clean the drawer, from time to time, by rinsing it under a running tap. To remove the drawer from the machine, press the button in the rear left-hand corner.

☞ To facilitate cleaning, the top part of the additive compartment can be removed.

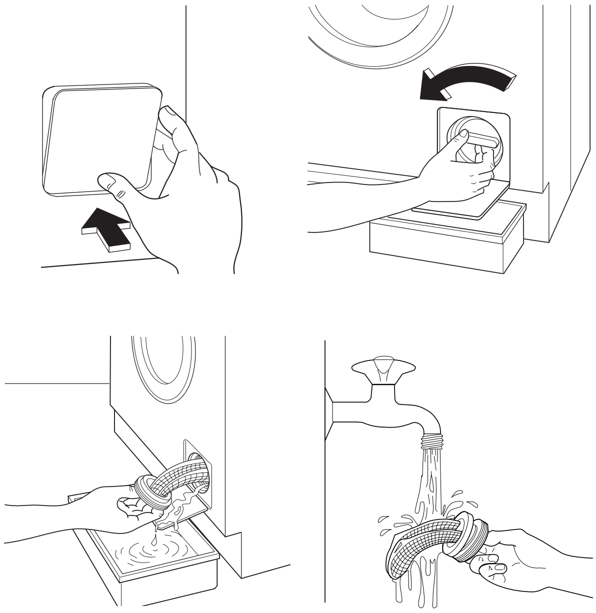
☞ Detergent can also accumulate inside the drawer recess: clean it with an old toothbrush.

☞ Refit the drawer after cleaning.



Drain filter

The drain filter collects threads and small objects inadvertently left in the laundry. Check regularly that the filter is clean.



☞ Open the filter door.

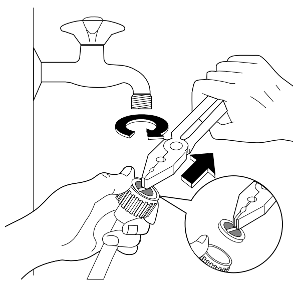
☞ Place a container under the filter and unscrew it; some water will come out of the filter.

☞ Pull out the filter.

☞ Clean the filter under a running tap, then refit it, screwing it fully in.

Water inlet filters

If you notice that the machine is taking longer to fill, check that the filters in the water inlet hoses are not blocked.



☞ Turn off the water taps.

☞ Unscrew the hoses from the taps and remove the filters.

☞ Clean them with a stiff brush.

☞ Refit the filters and screw the hoses back onto the taps.

Emergency emptying out

If the water is not discharged (pump is blocked, filter or drain hose are clogged), proceed as follows to empty out the machine:

- pull out the plug from the power socket;
- close the water taps;
- if necessary, wait until the water has cooled;
- place a bowl on the floor;
- put the drain hose end into the bowl and let the water out.

Should it not be possible to have access to the drain hose because, for example the appliance is built in the kitchen furniture, slightly loosen the drain filter after placing a bowl on the floor to let the water come out slowly.

At the end screw the filter again.

Frost precautions

If the machine is installed in a place where the temperature could drop below 0°C, proceed as follows:

- Close the water taps and unscrew the water inlet hoses from the taps.
- Place the end of the drain hose and the inlet hoses in a bowl placed on the floor.
- Select the “PUMP OUT” programme and run it until the machine stops.
- Press the ON/OFF button to switch the machine off.
- Remove the plug from the power socket.
- Screw the water inlet hoses back on and put the drain hose back in its place.

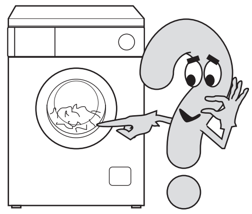
By doing this, any water remaining in the machine is removed, avoiding the formation of ice and, consequently, damage to the appliance.

When you use the machine again, make sure that the ambient temperature is above 0°C.

Something not working?



If, during the spin cycle, the machine makes an unusual whistling noise, different from the noise made by traditional washing machines, this is due to a new type of motor.



If water is not visible in the drum, this is due to the modern technology of new washing machines that use less water than traditional machines.

Troubleshooting

If a problem arises, you can try to solve it yourself following the instructions below.

If you call out an engineer when one of the following problems arises, or to repair a fault due to incorrect use, the call-out will be charged even if requested within the guarantee period.

If after all checks, the problem persists, contact your local AEG Service Force Centre.

Problem	Possible cause	Solution
The machine does not work	The ON/OFF button has not been depressed.	Depress the button.
	The main electrical fuse or the fuse in the plug has blown.	Replace the fuse.
	The door is not properly closed.	Close the door; the click of the lock should be heard.
	The plug is not connected.	Insert the plug.
	The programme selector dial is not correctly positioned.	Turn the dial to the correct position.

Problem	Possible cause	Solution
The machine does not fill	The water taps are closed.	Open the water taps.
	The water inlet hoses are squashed or kinked.	Check the whole length of the hoses and remove the kink.
	The small filters of the water inlet hoses are clogged.	Clean the filters.
	The door is not properly closed.	Close the door.
The machine fills then empties immediately	The end of the drain hose is too low.	Place the hose at the right height (see Installation section).
The machine does not empty and/or does not spin	The drain hose is squashed or kinked.	Check the whole length of the hose and remove the kink.
	The drain filter or the drain hose are clogged.	Clean the filter or check the hose.
	A programme which stops with water in drum has been selected.	Empty out the water by selecting the PUMP OUT or SHORT SPIN programme.
	The laundry is not evenly distributed inside the drum.	Redistribute the laundry manually in the drum.
There is water on the floor	Too much detergent has been used.	Measure detergent according to the manufacturer’s instructions.
	An unsuitable detergent has been used that creates too much foam.	Use a suitable washing machine detergent.
	One of the connectors on the water inlet hoses is leaking.	Check that the hoses are firmly screwed on at both ends.
	The drain filter has not been properly screwed on after cleaning.	Fully screw the filter into place.

Problem	Possible cause	Solution
The machine vibrates or is noisy	The transit bolts have not been removed.	Check that the machine has been unpacked as described in the Installation section.
	The feet have not been adjusted.	Carefully level the machine.
	There is little laundry in the drum.	Correct operation of the machine is not affected.
The door will not open	The programme is still running.	Wait until the end of the programme before opening the door.
	The door lock has not yet released.	Wait about 2 minutes for the door lock to release.
	There is water in the drum.	Before opening the door, the water must be emptied out.

Problem	Possible cause	Solution
Spinning starts late or the machine does not spin	The unbalance detection device that prevents excessive vibration during spinning has cut in.	If the laundry is not evenly distributed inside the drum at the beginning of the spin cycle, the machine detects this and tries to redistribute it more evenly by means of a few drum rotations. Only when the laundry is more evenly distributed will the spin cycle be performed. If, after about 10 minutes, the laundry is still tangled, the machine will not spin. Therefore, if the laundry is still wet at the end of the cycle, it is advisable to redistribute it manually inside the drum and to select the spin programme again.
The machine will not dry or the laundry is not dry enough	The water taps are closed.	Open the water taps.
	The drain filter is clogged.	Clean the filter.
	The drying time has not been selected.	Select the drying time.
	An appropriate drying time has not been chosen.	Select the appropriate drying time suitable for the required degree of drying, according to the type of fabric (cottons or easy-cares).
	There is too much laundry inside the appliance.	Reduce the load.

Unsatisfactory washing results

If the laundry looks grey and lime scale is found in the drum

- Too little detergent has been used.
- An unsuitable detergent has been used.
- Stubborn stains have not been treated prior to washing.
- The programme/temperature has not been correctly selected.

If grey stains remain on the laundry

- Laundry stained with ointments, grease or oil has been washed with an insufficient amount of detergent.
- The temperature selected for the wash programme was too low.
- Fabric softener - especially the concentrated type - has come into direct contact with the laundry. Wash these stains immediately and pour fabric softener carefully.

Foam is still visible even after the last rinse

- Modern detergents often produce foam, even in the last rinse. However the laundry has been completely rinsed.

White residue is left on the laundry

- This is due to insoluble components in modern detergents and is therefore not the result of insufficient rinsing. Shake or brush the laundry. In future, it may be better to turn garments inside out before washing them. Check the choice of detergent; try using liquid detergents.

Technical data

Height x Width x Depth	82x60x57 cm
Depth with door opened	94 cm
Height adjustment	± 13 mm approx.
Net weight	77 kg approx.
Load (depending on programme)	5 kg max.
Use	domestic
Drum speed during washing	max. 55 rpm
Drum speed during spinning	1200/1000/650 rpm max.
Water pressure	1 - 10 bar
	(=10-100N/cm^2 = 0.1-1.0Mpa)

CE **This appliance complies with the following EC directives:**

- 73/23/EEC of 19.2.1973 “Low voltage directive”, including directive 93 / 68 / EEC
- 89/336/EEC of 3.5.1989 “Electromagnetic Compatibility Directive”.

Service & Spare Parts

If after carrying out the necessary checks there is still a fault with your appliance please contact your local AEG Service Force Centre.

In guarantee customers should ensure that the suggested checks in the “Troubleshooting” section have been made as the engineer will make a charge if the fault is not a mechanical or electrical breakdown.

Please note that proof of purchase is required for in-guarantee service calls.

Service & Spare Parts

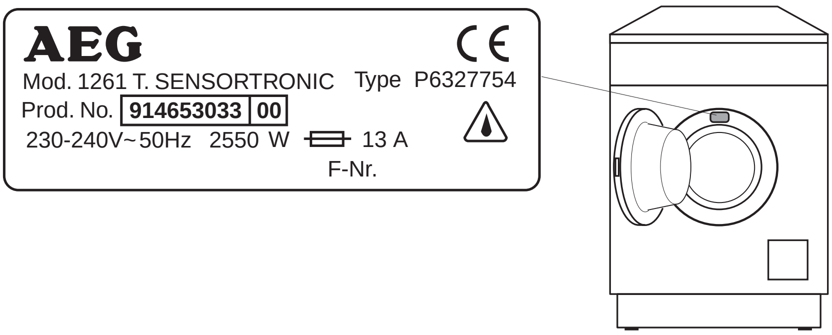
If you require a service engineer or wish to purchase spare parts, contact your local AEG Service Force Centre, by telephoning:

0990 929 929

Help us to help you

Please determine your type of enquiry before telephoning. When you contact us we need to know:

1. Your name, address and post code.
2. Your telephone number.
3. Clear and concise details of the fault.
   - What is the fault?
   - When does the fault occur?
4. The model, production number and production identification number.
5. Date of purchase.



This information can be found on the rating plate, so you have these numbers to hand we recommed you write them below.

Prod. No. . . . .

F-No. . . . .

Customer care

For general enquiries regarding your AEG appliance, or further information on AEG products please contact our Customer Care Department.

Customer Care Department
AEG Domestic Appliances
55-77 High Street
Slough
Berkshire SL1 1DZ
Tel: 08705 350350

Guarantee Conditions

AEG offer the following guarantee to the first purchaser of this appliance.

1. The guarantee is valid for 12 months commencing when the appliance is handed over to the first retail purchaser, which must be verified by purchase invoice or similar documentation.

   The guarantee does not cover commercial use.

2. The guarantee covers all parts or components which fail due to faulty workmanship or faulty materials. The guarantee does not cover appliances where defects or poor performance are due to misuse, accidental damage, neglect, faulty installation, unauthorised modification or attempted repair, commercial use or failure to observe requirements and recommendations set out in the instruction book.

   This guarantee does not cover such parts as light bulbs, removable glassware, dust bags or filters.

3. Should guarantee repairs be necessary the purchaser must inform the nearest customer service office (AEG's service or authorised agent). AEG reserves the right to stipulate the place of the repair (i. e. the customer's home, place of installation or AEG workshop).

4. The guarantee or free replacement includes both labour and materials.

5. Repairs carried out under guarantee do not extend the guarantee period for the appliance. Parts removed during guarantee repairs become the property of AEG.

6. The purchaser's statutory rights are not affected by this guarantee.

European Guarantee

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product.
- The guarantee is for the same period and to the same extent for labour and parts as exist in the new country of use for this brand or range of products.
- This guarantee relates to you and cannot be transferred to another user.
- Your new home is within the European Community (EC) or European Free Trade Area.
- The product is installed and used in accordance with our instructions and is only used domestically, i.e. a normal household.
- The product is installed taking into account regulations in your new country.

Before you move please contact your nearest Customer Care Centre, listed below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliance.

France	Senlis	+33 (0) 44 62 29 29
Germany	Nürnberg	+49 (0) 911 323 2600
Italy	Pordenone	+39 (0) 1678 47053
Sweden	Stockholm	+46 (0) 8 738 7910
UK	Slough	+44 (0) 1753 219899

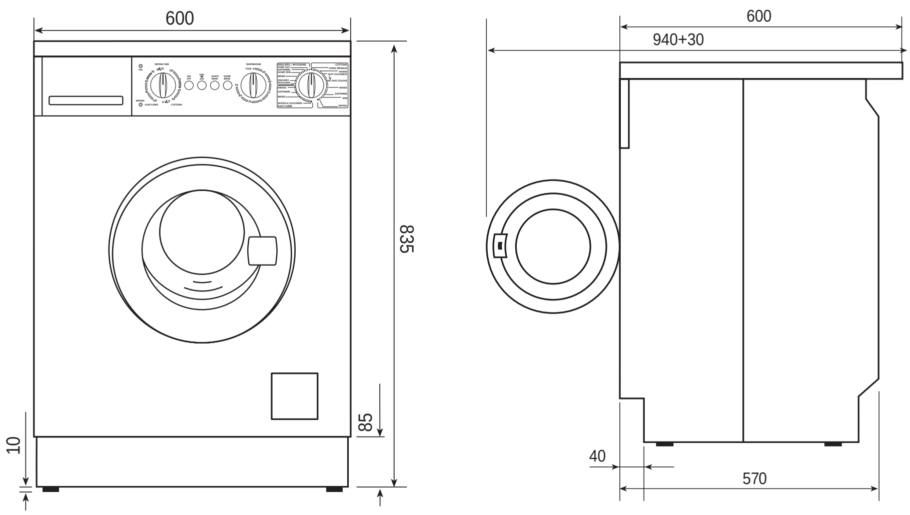
Instructions for installation and electrical connection

⚠ Safety instructions for the installer

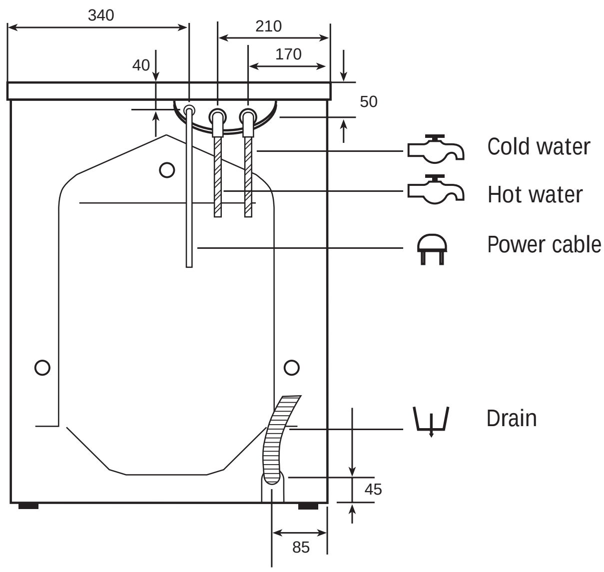
- This appliance is heavy, care should be taken when moving it.
- When unpacking the appliance, check that it is not damaged. If in doubt, do not use it and contact the retailer.
- All internal packing must be removed before using the appliance. Serious damage may be caused to the machine or adjacent furniture if the protective transit devices are not removed or are not completely removed. Refer to the relevant paragraph.
- Any electrical work required to install this appliance must be carried out by a qualified electrician.
- Any plumbing work required to install this appliance must be carried out by a qualified plumber.
- After having installed the machine, check that it is not standing on its electrical supply cable.
- If the appliance is placed on a carpeted floor, ensure that air can circulate freely between the adjustable feet and the floor.
- The installation should comply with local water authority and building regulations requirements.
- Should the appliance power supply cable need to be replaced, this should be carried out by our Service Force Centre.

Dimensions of the appliance

Front view and side view



Rear view

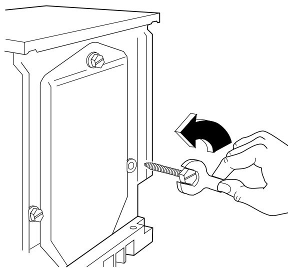


Installation

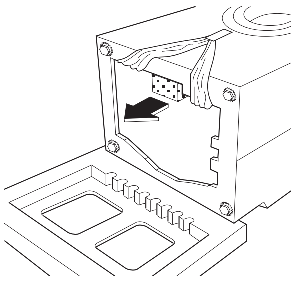
Unpacking

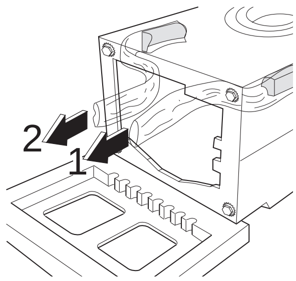
⚠ All transit bolts and packing must be removed before using the appliance.

☞ Using a spanner, unscrew and remove the rear right-hand bolt and lay the machine on its back, taking care not to squash the hoses. This can be avoided by placing one of the corner packing pieces between the machine and the floor.



☞ Remove the polystyrene block from the bottom of the machine and release the two plastic bags by removing the adhesive strip.

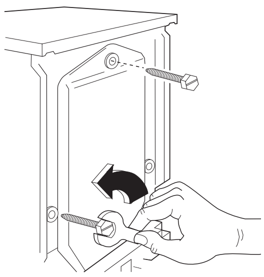


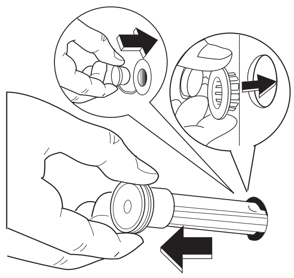


☞ Carefully remove the right-hand bag (1) then the left-hand bag (2) by pulling them towards the centre of the machine.

☞ Set the machine upright and remove the two remaining bolts from the back.

☞ Pull out the three plastic spacers from the holes into which the bolts were fitted.





☞ Plug the open holes with the plugs which you will find in the plastic bag containing the instruction booklet.

You are advised to keep all transit devices so that they can be refitted if the machine ever has to be transported again.

Positioning

Install the machine on a flat hard floor.

Make sure that air circulation around the machine is not impeded by carpets, rugs etc.

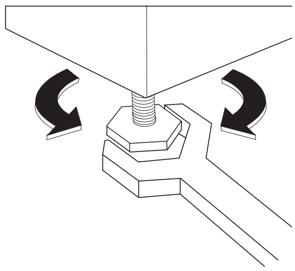
- Before placing it on small tiles, apply a rubber coating.
- Never try to correct any unevenness in the floor by putting pieces of wood, cardboard or similar materials under the machine.
- If it is impossible to avoid positioning the machine next to a gas cooker or coal-burning stove, an insulating panel (85x57 cm) covered with aluminium foil on the side facing the cooker or stove, must be inserted between the two appliances;
- The machine must not be installed in rooms where the temperature can drop below 0.
- The water inlet hoses and the drain hose must not be kinked.
- Please ensure that when the appliance is installed, it is easily accessible for the engineer in the event of a breakdown.

Installation on a Suspended Floor

Suspended wooden floors are particularly susceptible to vibration. To help prevent vibration we recommend you place a waterproof wood panel, at least 15 mm thick under the appliance, secured to at least 2 floor beams with screws. If possible install the appliance in one of the corners of the room, where the floor is more stable.

Levelling

Carefully level by screwing the adjustable feet in or out. Never place cardboard, wood or similar materials under the machine to compensate for any unevenness in the floor.

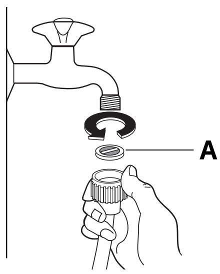


Water inlet

The inlets on the back of the appliance are colour coded, blue for cold and red for hot.

Before connecting the hoses be sure to fit the mesh filters «A» supplied as per diagram.

If only a cold water supply is available, connect the two hoses to a cold water outlet by means of a «Y» connection piece.



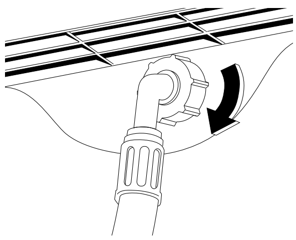
Installation should comply with local water authority and building regulations' requirements.

The appliance must be given a separate cold water supply and not be connected to a mixer tap, a single outlet water heater or a booster pump. A minimum water pressure of 0.48 bar is required for safe operation of the appliance.

If you cannot make the cold water connection direct from the rising mains, you may be able to operate the appliance from your cold water storage system.

There should be a minimum distance of 5.02m (161/2 ft) between the appliance's inlet and the bottom of the water storage tank.

There will be sufficient pressure for the hot water supply, providing there is a minimun height of 2.74 metres (9 ft) between the bottom of the cold water storage tank and the bottom of the hot water cylinder.

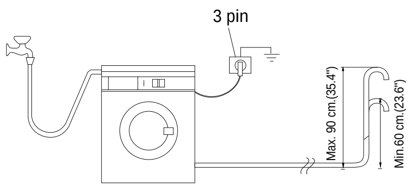


Set the hoses correctly by loosening the ring nuts. After positioning the inlet hoses, be sure to tighten the ring nuts again to prevent leaks.

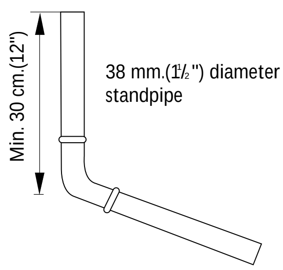
Water drainage

The appliance drain hose should hook into a standpipe, the hook in the drain hose is formed using the plastic "U-Piece" supplied. The standpipe should have an internal diameter of approximately 38 mm (see diagram) thus ensuring there is an air break between the drain hose and standpipe.

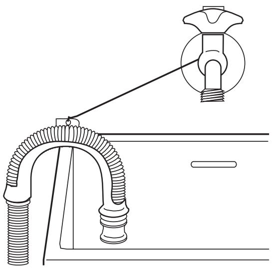
When discharging into a standpipe ensure that the top of the curve in the hose end is no more than 90 cm (35.4") and no less than 60 cm (23.6") above floor level.



The upright standpipe should have a minimum length of 30 cm (12") from the bottom of the elbow to the top of the pipe (see diagram). Make sure that it is designed in such a way that the end of the drain hose cannot be covered with water.



Longer drain hoses are available in lengths of 2.7 and 4 metres from your AEG Service Force Centre.



If you intend the drain hose from the machine to empty into a sink, make sure that the sink is empty and the plug hole is not blocked. Use the plastic “U -Piece” supplied.

Important

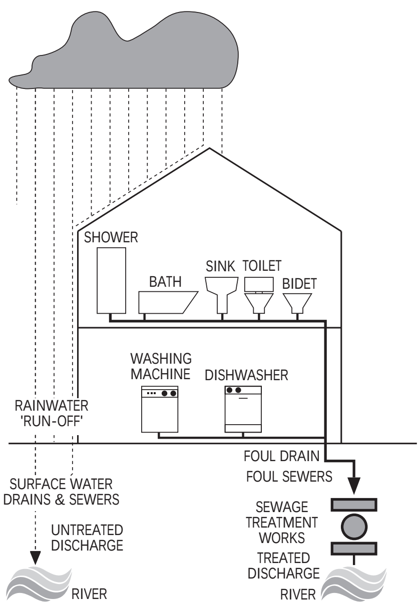
Before connecting up the machine to new pipework or to pipework that has not been used for some time, run off a reasonable amount of water to flush out any debris that may have collected in the pipes.

In the interest of the environment

Washing machines and dish-washers should be connected to the FOUL drainage system, the water will then be taken to a sewage works for treatment before being discharged safely into a river.

It is essential that these appliances are not connected to the surface water drainage system as this water is discharged directly into a river or stream and may cause pollution.

If you require any further advice please contact your local authority drainage department.



Electrical connections

⚠ **WARNING: THIS APPLIANCE MUST BE EARTHED.**

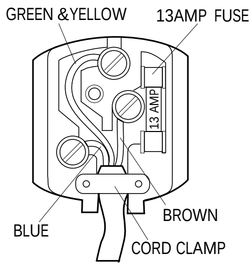
The manufacturer declines any liability should this safety measure not be observed.

If the plug that is fitted to your appliance is not suitable for your socket outlet, it must be cut off and the appropriate plug fitted.

Remove the fuse from the cut off plug.

The cut off plug should then be disposed of to prevent the hazard of shocks in case it should be plugged into a 13 Amp socket in another part of your home.

Important



The wires in the mains lead are coloured in accordance with the following code:

Green and Yellow	- Earth
Blue	- Neutral
Brown	- Live

If you fit your own plug, the colours of the wires in the mains lead of your appliance may not correspond with the markings identifying the terminals in your plug, proceed as follows:

Connect the green and yellow (earth) wire to the terminal in the plug which is marked with the letter «E» or the earth symbol ⏚ or coloured green and yellow.

Connect the blue (neutral) wire to the terminal in the plug which is marked with the letter «N» or coloured black.

Connect the brown (live) wire to the terminal in the plug which is marked with the letter «L» or coloured red.

The plug moulded on to the lead incorporates a fuse. For replacement, use a 13 Amp BS1363A fuse. Only ASTA or BSI approved fuses should be used.

The plug must not be used if the fuse cover/carrier is lost. The cover/carrier is indicated by the coloured insert at the base of the plug.

A replacement cover/carrier must be obtained from your local AEG Service Centre.

Permanent connection

In the case of a permanent connection it is necessary that you install a double pole switch between the appliance and the electricity supply (mains), with a minimum gap of 3 mm between the switch contacts and of a type suitable for the required load in compliance with the current electrical regulations.

The switch must not break the yellow and green earth cable at any point.

This operation has only to be performed by a qualified electrician.

AEG Hausgeräte GmbH
Postfach 1036
D-90327 Nürnberg

http://www.aeg.hausgeraete.de

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